

# **Old Dominion University Computer Science Department Policies and Procedures**

**Title: VoIP Disaster Recovery with Avaya System**

**ID: CSV001**

**Revision: 1.0**

## **Purpose**

This procedure provides steps to deal with Disaster Recovery.

## **Scope**

This procedure applies to our Avaya VoIP Setup.

## **Recovery**

In the event of a disaster there are a few things we can do to keep key phones online using our analog input lines. We have a number of analog telephones stored which we can use. The first step is to run the analog line 6001 to the main CS office. This line is the main incoming line for Computer Science. The second step is to run an analog line to the CS Dept. Chair's office. The third step is to take a third analog phone into the NOC and work towards solving the issue with the Avaya system with Avaya support.